# Older Adult Services Advisory Council July 12, 2023

Last meeting: June 14, 2023

3:30 – 5:00 pm 311 E. Alcott St. Conference Room 361 Kalamazoo, MI

To learn more about the Area Agency on Aging 3A, visit our website www.kalcounty.com/AAA www.kalcounty.com/SeniorMillage

This meeting is subject to the Michigan Open Meetings Act.

Minutes from this meeting are posted for public review at <a href="www.kalcounty.com/hcs/aaa">www.kalcounty.com/hcs/aaa</a>



## 2023 Members

**Kelly Quardokus** 

Q Elderlaw, Council Member, Chair

Tim Charron

Council Member, Vice-Chair

Kimberly Middleton

Council Member

Abby Finn

Council Member

Stan Runyon

Council Member

ReElla Burrell

Council Member

Richard Kline

Council Member

Dr. Margaret Hale-Smith

Council Member

Dr. Angela Groves

Council Member

Doreen Gardner

Council Member

Wendy Mazer

Commissioner, Council Member

John Gisler

Commissioner, Alternate Council Member



## Agenda 7/12/2023

### **Old Business: Approval of March Meeting Minutes** 3:30 - 3:35**New Business:** Member Time |3:35 - 4:00|Senior Millage Work Groups Programmatic Update **MSAC** Report 4:00 - 4:10**Spending Balance Summary** 4:10-4:204:20 - 4:45Program Updates – Senior Needs Assessment 4:45 - 4:55**Public Comment Time** 4:55 - 5:00**Action Tracker** Closing 5:00



Old Business | 3:30 – 3:35

**Approval of June 2023 Meeting Minutes** 



## Member Time | 3:35 – 4:00

**Discussion & Advise**: Calhoun County Senior Millage Highlights & Comparison

Kelly Q.

Group: Admin/Funding/Policies	Group: "Grant" Projects
Kelly Q.	Tim C.
Abby F.	Kim M.
	Richard K.
	Stan R.



Programmatic Updates: MSAC | 4:00 – 4:10

## 2 Open MSAC positions for Kalamazoo County

Jenn Dubey, Operations Manager at Area Agencies on Aging Association of Michigan (4AM): <a href="mailto:jenn@4ami.org">jenn@4ami.org</a>

More Information: <a href="https://4ami.org/uploads/files/article/msac-one-pager.pdf">https://4ami.org/uploads/files/article/msac-one-pager.pdf</a>

.



#### AREA AGENCY ON AGING - GRANT SUMMARY SPENDING BALANCE REPORTS - MAY 2023 Fiscal Year: October 2022 - September 2023

## Financial Updates | 4:10 – 4:20

## **Older Americans Act Grants: May 2023**

SBR reporting on Fiscal Year: October 2022 – September 2023

Target 66.67%

All Lines: 55.63 %

Contracted (blue): 52.03 %

Purchased "POS" (orange): 43.32 %

#### **Planning:**

- POS spending affected by limited resources of Adult Day Centers
- Monitoring DCW availability, noticing improvements: 3-4 weeks for new services; though still inconsistent with cancelations.
- POS Spending Projected at 100% by end of FY. Anticipating increased contractual costs with new POS contracts.

		ANNUAL		REMAINING	PERCENT
LINE ITEM	DESCRIPTION	BUDGET	YTD	BALANCES	USED
	Salaries	645,000	405,254.70	239,745.30	62.83%
71000	Fringes	235,502	164,941.32	70,560.68	70.04%
	TOTAL PERSONNEL	880,502	570,196.02	310,305.98	64.76%
	Printing & Binding	1,600	-	1,600.00	0.00%
	Postage	2,000	1,097.93	902.07	54.90%
	Copy Charges	6,000	3,074.16	2,925.84	51.24%
	Office Supplies	2,200	1,131.68	1,068.32	51.44%
95508	Association Dues	8,500	7,506.87	993.13	88.32%
80100	Contracted Services	1,000	-	1,000.00	0.00%
85001	Internal Comm & 850.00& 724.00	27,400	15,562.12	11,837.88	56.80%
86001	Travel	3,800	2,409.94	1,390.06	63.42%
83500	Medical Expense	100	41.00	59.00	41.00%
95502	Advertising	200	175.12	24.88	87.56%
94000	Building Rental	-	-	-	0.00%
950.76	Sr. Services - HIC (Title IIIB)	3,000	1,500.00	1,500.00	50.00%
950.83	Legal Aid (Title IIIB)	15,000	7,350.00	7,650.00	49.00%
950.86	Sr. Services - SCS (Title IIIB)	3,000	-	3,000.00	0.00%
950.93	Sr. Services - HDM	699,946	371,409.00	328,537.00	53.06%
950.94	Sr. Services - Cong.	383,784	197,005.00	186,779.00	51.33%
950.98	Senior Services - USDA	299,957	98,385.00	201,572.00	32.80%
951.86	POS - HDM	5,000	1,886.58	3,113.42	37.73%
951.76	Homemaking Services	148,500	98,487.46	50,012.54	66.32%
951.77	In Home Respite Services	236,800	135,001.80	101,798.20	57.01%
951.78	Personal Care Services	8,000	6,729.50	1,270.50	84.12%
951.79	Transportation Services	6,000	2,678.31	3,321.69	44.64%
951.81	Adult Day Care Services	38,600	8,298.50	30,301.50	21.50%
951.82	Assistive Devices - PERS	24,700	14,212.05	10,487.95	57.54%
951.83	Medication Management	8,000	3,890.50	4,109.50	48.63%
951.84	Kinship - South County	5,500	800.00	4,700.00	14.55%
951.85	Dementia ADC	10,000	4,039.00	5,961.00	40.39%
95556	Employee Training	1,700	804.26	895.74	47.31%
95500	Miscellaneous	100	62.50	37.50	62.50%
72704	Computer Related Expenses	6,800	5,231.75	1,568.25	76.94%
95576	Central Service Costs - Charged to Grant, Maximus	86,000	56,082.67	29,917.33	65.21%
95576	Central Service Costs - GF	122,109	79,198.11	42,910.89	64.86%
	TOTAL CENTRAL SERVICE COSTS	208,109	135,280.78	72,828.22	65.00%
	TOTAL OPERATING EXPENSES	2,165,296	1,124,050.81	1,041,245.19	51.91%
	TOTAL EXPENSES	3,045,798	1,694,246.82	1,351,551.18	55.63%
			-	TARGET %	66.67%



## Senior Millage: May 2023

SBR reporting period on Calendar Year: January 2023 – December 2023

Contract funding varies, may not be on a Calendar Year: Will update with final year 4 contracts. Operating budget is based on full award amounts, not contract periods of available funding.

### **Target 41.67%**

All Lines: 21.29 %\*

**Staffing:** 28.96 %

Provider 21.84 %\*

(blue, this SBR consolidated due to finalization of Year 4 contracts)

Fund Balance Services (dark blue): 5.82 %\*

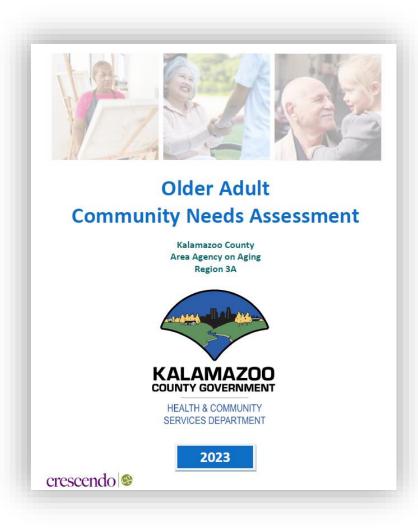
Purchased "POS" (orange): 41.54%

#### **Planning:**

- \* % spending not indicative of service contract periods.
- Priority: Hiring of Care Manager (1 Vacant position currently pending hire);
   Increasing enrollments & services, pending new hire.
- Updating reporting methodology to better reflect % targets in accordance with contract periods (not just Calendar Year)
- Increased spending for FB Provider & VSO spending in June will reflect in June SBR when available.

LINE ITEM         DESCRIPTION         BUDGET         YTD           70500 Salaries         682,700         189,186.83           71000 Fringes         250,700         81,161.12           TOTAL PERSONNEL         933,400         270,347.93           90000 Printing & Binding         1,700         -           95504 Postage         1,200         97.45           95503 Copy Charges         3,100         457.70           72800 Office Supplies         3,900         731.25           72903 Consumable Supplies         -         -           83500 Medical Expense         100         -           95508 Association Dues         2,900         -           85001 Internal Communications & 850.00         24,900         9,548.58           86001 Travel         2,500         1,224.49           95502 Advertising         5,700         -           Provider (Year 3 and Pending Year 4)         1,218,500         266,101.96           95222 FB Provider - Services - Comm Living Support         55,000         3,449.60           95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance         166,280         -           95225 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness         63,100         1,033.01 <t< th=""><th></th></t<>	
71000 Fringes       250,700       81,161.12         TOTAL PERSONNEL       933,400       270,347.95         90000 Printing & Binding       1,700       -         95504 Postage       1,200       97.49         95503 Copy Charges       3,100       457.70         72800 Office Supplies       3,900       731.25         72903 Consumable Supplies       -       -         83500 Medical Expense       100       -         95508 Association Dues       2,900       -         85001 Internal Communications & 850.00       24,900       9,548.58         86001 Travel       2,500       1,224.45         95502 Advertising       5,700       -         Provider (Year 3 and Pending Year 4)       1,218,500       266,101.96         95222 FB Provider - Sr Services - Comm Living Support       55,000       3,449.60         95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance       166,280       -         95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness       63,100       1,033.01         95225 FB Provider - Lending Hands of MI - Comm Health & Wellness       15,000       -	
TOTAL PERSONNEL         933,400         270,347,95           90000 Printing & Binding         1,700         -           95504 Postage         1,200         97.49           95503 Copy Charges         3,100         457.70           72800 Office Supplies         3,900         731.25           72903 Consumable Supplies         -         -           83500 Medical Expense         100         -           95508 Association Dues         2,900         -           85001 Internal Communications & 850.00         24,900         9,548.58           86001 Travel         2,500         1,224.45           95502 Advertising         5,700         -           Provider (Year 3 and Pending Year 4)         1,218,500         266,101.96           95222 FB Provider - Sr Services - Comm Living Support         55,000         3,449.60           95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance         166,280         -           95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness         63,100         1,033.01           95225 FB Provider - Lending Hands of MI - Comm Health & Wellness         15,000         -	3
90000 Printing & Binding       1,700       -         95504 Postage       1,200       97.49         95503 Copy Charges       3,100       457.70         72800 Office Supplies       3,900       731.25         72903 Consumable Supplies       -       -         83500 Medical Expense       100       -         95508 Association Dues       2,900       -         85001 Internal Communications & 850.00       24,900       9,548.58         86001 Travel       2,500       1,224.45         95502 Advertising       5,700       -         Provider (Year 3 and Pending Year 4)       1,218,500       266,101.96         95222 FB Provider - Sr Services - Comm Living Support       55,000       3,449.60         95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance       166,280       -         95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness       63,100       1,033.01         95225 FB Provider - Lending Hands of MI - Comm Health & Wellness       15,000       -	2
95504 Postage       1,200       97.49         95503 Copy Charges       3,100       457.70         72800 Office Supplies       3,900       731.25         72903 Consumable Supplies       -       -         83500 Medical Expense       100       -         95508 Association Dues       2,900       -         85001 Internal Communications & 850.00       24,900       9,548.58         86001 Travel       2,500       1,224.45         95502 Advertising       5,700       -         Provider (Year 3 and Pending Year 4)       1,218,500       266,101.96         95222 FB Provider - Sr Services - Comm Living Support       55,000       3,449.60         95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance       166,280       -         95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness       63,100       1,033.01         95225 FB Provider - Lending Hands of MI - Comm Health & Wellness       15,000       -	5
95503 Copy Charges 3,100 457.70 72800 Office Supplies 3,900 731.25 72903 Consumable Supplies	
72800 Office Supplies       3,900       731.25         72903 Consumable Supplies       -       -         83500 Medical Expense       100       -         95508 Association Dues       2,900       -         85001 Internal Communications & 850.00       24,900       9,548.58         86001 Travel       2,500       1,224.45         95502 Advertising       5,700       -         Provider (Year 3 and Pending Year 4)       1,218,500       266,101.96         95222 FB Provider - Sr Services - Comm Living Support       55,000       3,449.60         95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance       166,280       -         95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness       63,100       1,033.01         95225 FB Provider - Lending Hands of MI - Comm Health & Wellness       15,000       -	9
72903 Consumable Supplies       -       -         83500 Medical Expense       100       -         95508 Association Dues       2,900       -         85001 Internal Communications & 850.00       24,900       9,548.58         86001 Travel       2,500       1,224.49         95502 Advertising       5,700       -         Provider (Year 3 and Pending Year 4)       1,218,500       266,101.96         95222 FB Provider - Sr Services - Comm Living Support       55,000       3,449.60         95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance       166,280       -         95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness       63,100       1,033.01         95225 FB Provider - Lending Hands of MI - Comm Health & Wellness       15,000       -	0
83500 Medical Expense       100       -         95508 Association Dues       2,900       -         85001 Internal Communications & 850.00       24,900       9,548.58         86001 Travel       2,500       1,224.49         95502 Advertising       5,700       -         Provider (Year 3 and Pending Year 4)       1,218,500       266,101.96         95222 FB Provider - Sr Services - Comm Living Support       55,000       3,449.60         95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance       166,280       -         95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness       63,100       1,033.01         95225 FB Provider - Lending Hands of MI - Comm Health & Wellness       15,000       -	5
95508 Association Dues       2,900       -         85001 Internal Communications & 850.00       24,900       9,548.58         86001 Travel       2,500       1,224.49         95502 Advertising       5,700       -         Provider (Year 3 and Pending Year 4)       1,218,500       266,101.96         95222 FB Provider - Sr Services - Comm Living Support       55,000       3,449.60         95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance       166,280       -         95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness       63,100       1,033.01         95225 FB Provider - Lending Hands of MI - Comm Health & Wellness       15,000       -	
85001 Internal Communications & 850.00       24,900       9,548.58         86001 Travel       2,500       1,224.49         95502 Advertising       5,700       -         Provider (Year 3 and Pending Year 4)       1,218,500       266,101.96         95222 FB Provider - Sr Services - Comm Living Support       55,000       3,449.60         95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance       166,280       -         95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness       63,100       1,033.01         95225 FB Provider - Lending Hands of MI - Comm Health & Wellness       15,000       -	
86001 Travel       2,500       1,224.45         95502 Advertising       5,700       -         Provider (Year 3 and Pending Year 4)       1,218,500       266,101.96         95222 FB Provider - Sr Services - Comm Living Support       55,000       3,449.60         95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance       166,280       -         95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness       63,100       1,033.01         95225 FB Provider - Lending Hands of MI - Comm Health & Wellness       15,000       -	
95502 Advertising 5,700 - Provider (Year 3 and Pending Year 4) 1,218,500 266,101.96 95222 FB Provider - Sr Services - Comm Living Support 55,000 3,449.60 95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance 166,280 - 95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness 63,100 1,033.01 95225 FB Provider - Lending Hands of MI - Comm Health & Wellness 15,000 -	8
Provider (Year 3 and Pending Year 4)       1,218,500       266,101.96         95222 FB Provider - Sr Services - Comm Living Support       55,000       3,449.60         95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance       166,280       -         95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness       63,100       1,033.01         95225 FB Provider - Lending Hands of MI - Comm Health & Wellness       15,000       -	5
95222 FB Provider - Sr Services - Comm Living Support 95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance 95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness 95225 FB Provider - Lending Hands of MI - Comm Health & Wellness 15,000 1,033.01	
95223 FB Provider - Deaf Inc Hearing, Dental, & Vision Assistance166,280-95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness63,1001,033.0195225 FB Provider - Lending Hands of MI - Comm Health & Wellness15,000-	6
95224 FB Provider - Advanced Health Pharmacy - Comm Health & Wellness 63,100 1,033.01 95225 FB Provider - Lending Hands of MI - Comm Health & Wellness 15,000 -	0
95225 FB Provider - Lending Hands of MI - Comm Health & Wellness 15,000 -	
	1
95226 FB Provider - WMU-CDS - Comm Health & Wellness 100,000	
100,000	
95227 FB Provider - Senior Services - Comm Health & Wellness 4,200 4,200.00	0
95228 FB Provider - Ecumenical - Transportation 89,000 -	
95229 FB Provider - Portage Senior Center - Transportation 423,610 -	
95230 FB Provider - MRC Industries - Transportation 78,500 78,500.00	0
95232 FB Provider - Advanced Health Pharmacy - Prescription Assistance 78,600 4,443.40	0
95233 FB Provider - VSO - Dental, Hearing, & Vision (DH&V) 500,000	
95190 POS - HDM 15,000 6,442.47	7
95191 POS - Homemaking Services 250,000 99,304.30	0
95192 POS - In Home Respite Services 244,000 96,542.63	3
95193 POS - Personal Care Services 12,000 8,741.00	0
95194 POS - Transportation Services 8,000 2,708.78	8
95195 POS - Adult Day Care Services 38,000 13,629.75	5
95197 POS - Assistive Devices - PERS 20,000 12,894.75	5
95198 POS - Medication Management 10,000 5,559.00	0
95199 POS - Special Projects - Gap 1,000 420.00	0
95196 POS - Dementia ADC 2,000 2,988.00	0
95556 Employee Training 3,200 1,445.49	9
95500 Miscellaneous 600 262.50	0
72704 Computer Related Expenses 8,200 3,674.10	0
95576 Central Service Costs - Charged to Millage, Maximus 189,096 78,790.00	0
TOTAL OPERATING EXPENSES 3,638,886 703,190.21	1
TOTAL EXPENSES 4,572,286 973,538.16	6

Programmatic Updates: Senior Needs Assessment | 4:00 – 4:10



## **2023 Senior Needs Assessment is Completed**

https://www.kalcounty.com/hcs/aaa/reports.html

## Purpose:

- Identify Needs
- Provide insight on the Service Area (Kalamazoo County)
- Assist in projecting future needs of the aging population
- Utilize local and state data/statistics

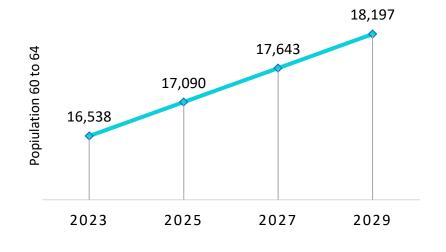


2023

2025

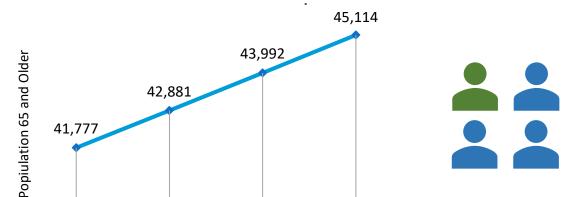
## **HEALTH & COMMUNITY SERVICES DEPARTMENT**

## Programmatic Updates: Senior Needs Assessment | 4:20 – 4:45





## Kalamazoo County Older Adult Population: 58,315 individuals aged 60+



2029

2027

Kalamazoo County Residents are living longer than the State average

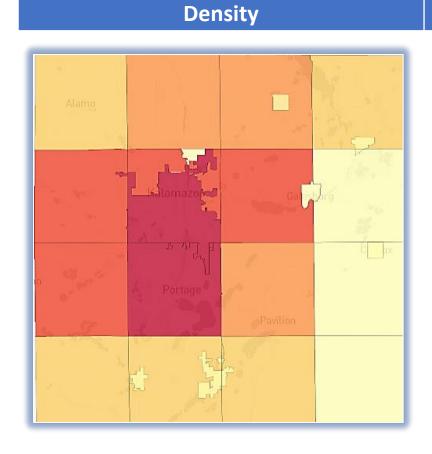
77.5 vs 78.6

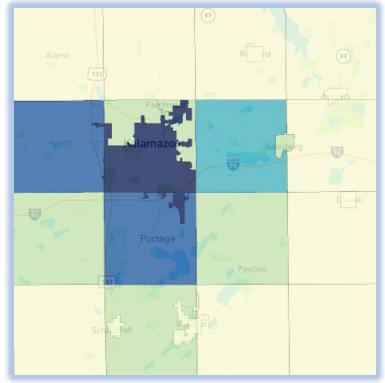
By <u>2060</u>, 1 in 4 Americans will be age <u>></u> 60
By <u>2029</u>, 23% of Kalamazoo County
residents will be age 60 or over.

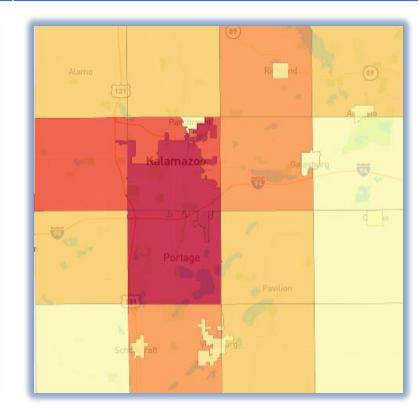


## Sample of Population Demographic Data Collected

Poverty Living Alone









Programmatic Updates: Senior Needs Assessment | 4:20 – 4:45

Community Survey Findings: Over 300 respondents to paper and virtual survey





A full list of 20 identified needs can be found on p. 5 of the Needs Assessment.



Programmatic Updates: Senior Needs Assessment | 4:20 – 4:45

Stakeholder Meeting Findings: 5 community sessions and 25 one-to-one interviews.



Increased marketing and advocacy efforts to raise awareness of community resources. On-site office hours at community organizations, increased presence in townships.

Expanded provider pool for housing stabilization, improving access to services that support community-based, agefriendly housing (repair, modification, accessibility).

Supporting local Senior Centers and Community Focal Points to enhance community connections with aging-related service providers. Increased the number of contracted service providers for transportation services.

Addressing through outreach events and implementing a DCW Hazard Pay reimbursement.

Programmatic Updates: Senior Needs Assessment | 4:20 – 4:45

## **2023 Senior Needs Assessment: Sections of Interest**

- P. 5: Exhibit 2: Identified Needs, Preliminary Community Needs Survey
- P. 12: Exhibit 11: Minor Civil Divisions, Greatest Population of Adults Aged 60 and Older
- P. 14: Exhibit 13: Older Adult Population
- P. 20: Exhibit 20: Older Adults in Poverty
- P. 21: Exhibit 21: Older Adults Living Alone
- P. 22: Exhibit 22: Households with Older Adult
- P. 33: Healthcare
- P. 37 38: Direct Care Workers
- P. 47: High-Level Action Areas
- P. 58 59: Community Survey Information
- P. 79: Exhibit 66: Minor Civil Divisions, Adult Age Breakdowns
- P. 80: Exhibit 67: Minor Civil Divisions, Population Aged 60 and Older



Public Comment Time | 4:45 – 4:55



## Action Tracker | 4:55 – 5:00

Action	Assigned To / Date
Pending: Schedule LTCO Presentation	
Pending: Schedule Amplifund Presentation – Priority to Schedule	AAA, 4/12
Pending: Schedule Trualta Caregiver Program	

## Closing - 5:00pm

Next meeting: August 9, 2023

## Health & Community Services 311 E. Alcott St, Kalamazoo, MI 49001

**Don Saldia** 

**Division Manager** drsald@kalcounty.com **Cassie Bailey** 

Quality Assurance & Compliance cabail@kalcounty.com

To learn more about the Area Agency on Aging 3A, visit our website

www.kalcounty.com/AAA www.kalcounty.com/SeniorMillage